

Clarifications to the bidders' queries during the pre-bid meeting dated 09/06/2017 at 3.00 p.m. and corrigendum No. 1

S.No.	Bidding Document reference(s) (section number/page)	Content of RFP requiring Clarification	Points of clarification Required	Clarification/Corrigendum	Internal Justification
1.	Bid document Page 48 : Section III	Back up of storage as per defined policies	Bidders requested for the defined policies and the level at which back up is to be provided.	Bidder has to maintain backup of transactions and master for entire contract period. The backup to be provided to authorized official of CWC as per requirement.	Clarified.
2.	Bid document Page 48 (a) User profile A/c management	Creating new reports format	What new report formats shall be required.	Any report which/whose data is residing in the Tally system/or can be arrived at by using some logic on the available data will not qualify as additional requirement and bidder has to create new report formats as required.	Clarified.
3.	Bid document Page 49 : point no. 'D'	Access Control	What type of Access Controls are desired.	Access control on users right is required.	Clarified.
4.	Bid document Page 49 Centralized helpdesk Page 49	Helpdesk facility from CWC, C.O.	All the necessary hardware, i.e. PCs/laptops/printers	Bidder assumption is correct and please refer clause related to centralized helpdesk at page 49 wherein it is indicated that	Clarified

			shall be arranged by the Bidder along with internet connectivity	the bidder shall establish and provide central helpdesk facility.	
5.	Bid document Page 53: Point 9.7	Mobile application at android OS	It is understood that Tally system shall not run on mobile application.	Bidder assumption is correct	Clarified.
6.	Bid document Page 54: Section III : Point no. (7)	Facility to print, import, mail the invoices directly from Tally	As the Tally shall be hosted on Cloud, printer should be Cloud compatible	Noted.	Clarified.
7.	Page 59 Financial Bid	Type of name & taxes	There is no provision to specify type and name of taxes	The name of taxes column has now been inserted in the Financial bid to accommodate the same. (Please refer Corrigendum I)	Inserting a column for the name of tax(es) may assist in evaluation of price bid.