



केन्द्रीय भंडारण निगम  
(भारत सरकार का उपक्रम)  
Central Warehousing Corporation  
(A Government of India Undertaking)



“जन जन के लिए भंडारण” || “Warehousing For Everyone”

No. CWC/Pur/AMC/SIEMENS-EPABX BOARD/2015-16

Date: 31.05.2017

**NOTICE INVITING QUOTATION**

**Subject: AMC (Comprehensive) for Maintenance and repair of Siemens Hicom Business Communication Systems and allied works for attending faults on users calls for EPABX board extensions/instruments and providing accessories, cabling etc. on site CWC,CO, Hauz Khas, New Delhi-110 016 ...Reg.**

Sir,

This office intends to award AMC (Comprehensive) for Maintenance and repair of Siemens - Hicom Business Communication Systems and for Cabling & providing of accessories for EPABX Extensions/ instruments for EPABX Board installed on site at CWC CO, Hauz Khas New Delhi-110 016 for a period of one year from the date of acceptance of award as per schedule, terms and conditions enclosed herewith. The AMC will be further extendable for three (03) months at the sole discretion of CWC on same rates, terms & conditions.

Kindly furnish sealed quotation latest by 21.06.2017 upto 15.00 Hrs. alongwith EMD equal to 5% of the rates quoted (Annual cost of AMC) up to Rs. 5.00 Lakhs subject to a maximum of ₹ 20,000.00 (Rupees Twenty Thousand Only) in the form of Demand Draft/ Pay Order in favour of Central Warehousing Corporation, payable at New Delhi from any nationalised /scheduled bank and submit the quotations in the Office of the General Manager (Purchase) , Central Warehousing Corporation, Corporate Office, New Delhi alongwith the following documents.

- i) A copy of the certificate issued by M/s.Siemens Enterprise Communication Pvt Ltd, as an authorized service provider.
- ii) Average Annual financial turnover during the last 3 years, ending 31<sup>st</sup> March of the previous financial year, should be at least 30% of the estimated cost being quoted by the party for the work.
- iii) Experience of having successfully completed similar works during last 7 years ending last day of month previous to the one in which applications are invited should be either of the following :-
  - a) Three similar completed works costing not less than the amount equal to 40% of the estimated cost being quoted by the party.
  - Or
  - b) Two similar completed works costing not less than the amount equal to 50% of the estimated cost being quoted by the party.
  - Or
  - c) One similar completed work costing not less than the amount equal to 80% of the estimated cost being quoted by the party.

MSEs who are interested in availing themselves of these benefits and preferential treatment, the MSEs will enclose with their offer the proof of their being MSEs registered with any of the agencies mentioned in the notification S.O.581(E) dated 23.03.2012 of Ministry of MSME and as indicated below together with the quotation. The MSEs must also indicate the terminal validity date of their registration.

- (i) District Industries Centres
- (ii) Khadi and Village Industries Commission
- (iii) Khadi and Village Industries Board
- (iv) Coir Board
- (v) National Small Industries Corporation
- (vi) Directorate of Handicraft and Handloom
- (vii) Any other body specified by Ministry of MSME

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Quotationer should furnish requisite amount of earnest money with the tender beyond monetary limit fixed in the registration certificate by NSIC. This concession will not be available to the parties who do not furnish Registration and Competency Certificate mentioned in the paragraph.

The benefit as stated above to MSE shall be available only for goods and services produced & provided by MSEs for which they are registered.

MSME Enterprises/Units owned by SC/ST should provide authenticated document in support of their claim for the benefit to be extended to them. The definition of MSEs owned by SC/ST is as given below:-

- i) In case of proprietary MSE, the proprietor(s) shall be SC/ST.
- (ii) In case of partnership MSE, SC/ST partners shall be holding at least 51% shares in the unit.
- (iii) In case of private limited companies at least 51% share shall be held by SC/ST promoters.

Participating MSEs quoting price within a price band of L1+15% shall also be allowed to supply a portion of requirement by bringing down their price to L1 price in a situation where L1 price is from someone other than a MSE.. and such Micro and Small Enterprise shall be allowed to supply upto 20 percent of total tendered value, a sub-target of 20% out of 20% is to be earmarked for MSE owned by the Scheduled Caste or the Scheduled Tribe Entrepreneurs. In case of more than one such MSE, the supply will be shared proportionately (to tendered quantity). However, for procurement of services or supplies where quantity is not splittable or non-dividable, MSE quoting price within the price band or L1+15% may be awarded for full / complete supply of total tendered value.

No price preference etc. would be given to small scale units. Purchase preference, nevertheless, would be given to MSME registered with NSIC and other agencies as per Govt. of India notification S.O. 581(E) dated 23.03.2012.

Quotations shall be opened on 21.06.2017 at 15.30 Hrs. In case the date fixed for opening of the quotations is subsequently declared a holiday, the quotations will be opened on next working day following the holiday in presence of the vendors who may wish to be present.

The NIQ can also be seen and downloaded from our website [www.cewacor.nic.in](http://www.cewacor.nic.in) and [www.tenderhome.com](http://www.tenderhome.com).

Encl: As above.

  
GENERAL MANAGER (PUR)

To, \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

CORPORATE OFFICE: 'WAREHOUSING BHAWAN', 4/1 Siri Institutional Area, August Kranti Marg,  
Hauz Khas, New Delhi - 110 016, Telephone No: 011-26514071, 011-26566107(Ext.171)  
Telefax:011-26511532, Website: [www.cewacor.nic.in](http://www.cewacor.nic.in), E-mail: [www.gmpur.cwhc@nic.in](mailto:www.gmpur.cwhc@nic.in)

निगमित कार्यालय: 'वेयरहाउसिंग भवन', ४/१ सीरी इन्स्टीट्यूशनल एरिया, अगस्त क्रांति मार्ग, हौज़ खास,  
नई दिल्ली-११००१६, टेलीफोन नं:011-26514071,०११-२६५६६१०७(Ext.171), टेलीफेक्स:०११-२६५११५३२

वैबसाइट: [www.cewacor.nic.in](http://www.cewacor.nic.in), ई मेल: [www.gmpur.cwhc@nic.in](mailto:www.gmpur.cwhc@nic.in)

TERMS AND CONDITIONS



Name of the work: AMC (Comprehensive) for Maintenance and repair of Siemens Hicom Business Communication Systems and allied works for attending faults on users calls for EPABX board extensions/instruments and providing accessories, cabling etc. on site CWC.CO, Hauz Khas, New Delhi-110 016 ...reg.

1. The Payment shall be made on post quarterly basis on furnishing the preventive maintenance report (in original) for the respective quarter during the period duly signed by the user mentioning therein the name, designation & Division.
2. The party shall have to provide one preventive maintenance service once in every quarter and attend calls as and when required by the users.
3. Party shall have to deposit Security equivalent to five (05) times of EMD within ten (10) days from the award of work and also shall have to enter into an agreement with CWC on a non judicial stamp paper of appropriate value within seven (07) days from the date of issue of the award letter of work. The security deposit amount will be deposited by the party in the form of Demand Draft/ Pay Order in favour of **Central Warehousing Corporation** payable at **New Delhi**.
4. Down time for attending the calls will be 24 hrs. (Twenty Four Hrs) from the date & time of lodging the call. In case the repair is needed at workshop of the tenderer, to whom work will be awarded, standby working telephone instrument shall be provided by the party invariably to the user of CWC.
5. If the AMC service provider fails to attend the complaints of telephone exchange board, within 24 hours of lodging the complaint, a penalty of Rs.200.00 (Two Hundred Only) per day shall be charged from service provider beyond call attending time.
6. In case of providing unsatisfactory service by the party security deposit of the party shall be forfeited by CWC and the AMC shall be terminated without assigning any reason or giving any notice in this regard which is sole discretion of CWC.
7. The AMC can be extended for a further period of 3 months on existing rates, terms & conditions at the sole discretion of CWC.
8. For the AMC (Comprehensive) at site, the party shall have to arrange genuine spares from Siemens for EPABX systems at their own and old replaced parts will be the property of the vendor.
9. Re-installation will be done by the party within the complex whenever it is required by the users.
10. The AMC service provider shall arrange cleaning of each Telephone instrument once in every quarter to have a cleaner look of the Telephone instrument upto the satisfaction of the user which shall be authenticated by each user.
11. In case of any dispute arising out of said AMC during the contract period, the decision of Managing Director, CWC, CO, New Delhi which includes the reference to Arbitration will be final and binding on both the parties.
12. Payment shall be made through e-payment. Quotationer shall provide following details:-
  - a) Permanent Account Number (PAN No.)
  - b) Bank Account Number of the Firm / Company
  - c) Name & Address of the Bank & Branch
  - d) I.F.S.C. Code Number of the Branch
13. The party must submit the bill within one month after completion of quarter. **Any bill after one month of the completion of the contract shall not be entertained and paid by the Corporation and No correspondence of the party on this account will be considered by the department.**

Signature of Quotationer with Date-----  
Name-----  
Address-----  
Seal: -----



QUOTATION SCHEDULE

**SUBJECT: AMC (Comprehensive) for Maintenance and repair of Siemens Hicom Business Communication Systems and allied works for attending faults on users calls for EPABX board extensions/instruments and providing accessories, cabling etc. on site CWC,CO, Hauz Khas, New Delhi-110 016 ...reg.**

S. No.	Description	Qty	Unit	Rate per annum (₹)	Rate per quarter (₹)
1.	Siemens Hipath 3750 IP system (Upgraded from Siemens Hi com 150E office Pro) with 16 P&T Lines, 48 digital extensions & 168 Analog extensions other accessories are as follows: (i) Battery backup (Excell Battery 01 No. (ii) CV Mod 01 No. (iii) Basic Phones/ Digital Phones 175 Nos. approx.	01 set.	Lump Sum.		

Rates quoted shall be in figures as well as in words.

1. Service Tax (If applicable):
2. VAT (If applicable):

Signature \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

With seal \_\_\_\_\_