

Sr.no	Pg. and Ref para	Query from Reliance	Suggestion by reliance	Responses by CWC
2	Pg 10-	Price bid- Permission from building owner to be responsibility of bidder	We request CWC to arrange this permission from the landlord	Not possible
3	Pg 11- Para 4	Bandwidth rates to remain valid for 3 years	Since the contract duration is 2 years, we request this to be changed to 2 years OR CWC to increase contract duration to 3 years.	Contract is for 2 years with provision for one year extension at same terms.
4	Pg 12- Para 6	Payment Procedure- ARC is to be paid in quarterly arrears.	We request this to be changed to quarterly advance or monthly arrears at least. Payment schedule is silent on OTC payment schedule. We request the OTC to be paid along with PO against a BG	Not possible
5	Pg 13- Para 10	EMD of 50k is to be paid as DD	We request the option of BG to be also considered.	Not possible
6	Pg 16-Para 15 clause ii	Termination of contract- can be done without assigning any reason on 1 month notice	Delivering network connectivity requires capex and revenue share to GOI. Any unilateral termination of contract cannot be accepted. We request this to be removed or CWC to give minimum 3 months' notice after completion of 1 year on link usage	Not possible
7	Pg 22	Throughput of 99.9%	We request this to be changed to 99.5% maximum	Not possible

8	Pg 22	Network Penalty-5% of quarterly payment as credit against every decimal point below the SLA	Such penalties are very severe. We request this to be changed to 1% on quarterly payment of affected link	Not possible.
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