



(भारत सरकार का उपक्रम)

CENTRAL WAREHOUSING CORPORATION

(A Govt. of India Undertaking)





Dated: 09.12.2021

No.:- CWC CO-MIS/19/2020-O/o HoD (MIS)

The Regional Manager

Regional Office Ahmedabad/ Bangalore/ Bhopal/ Chandigarh/ Chennai/ Delhi/ Guwahati/ Hyderabad/ Jaipur/Kochi/ Lucknow/ Mumbai/ Patna/ Kolkata

Sub: - Information Security in Corporation...reg.

Ref.: -

- a) Public Notices dated 08.12.2021 on fake Gmail id and Whatsapp.
- b) Campaign during cyber awareness month (October'21) on official twitter handle of Corporation.
- c) Letter no. CWC CO-MIS/19/2020-O/o HoD (MIS), Dated: 28.06.2021, on "Use of Gmail/Yahoo accounts by Government Officials". Copy available under MIS Circulars on website.
- d) Circular no. CWC/MIS-Gen/Email Security/2019-20/268D, Dated: 02.08.2019, on "Advisory on safety precautions for e mail frauds & Digital Signature Certificates". Copy available under MIS Circulars on website.
- 1. Apropos, various instructions have already been issued/ stipulated in Corporation for maintaining information security to curtail any cyber-crime or information breach or hacking etc. At the outset, it is pertinent to mention here that India is marching towards Digital India moto. CWC, is also accelerating towards achieving 100 % digitization, which necessitates that our employees are aware, vigilant & proactive towards information security and cyber-crime.
- 2. Though multiple instructions have been issued from time to time, it has been noticed that during MD's account was impersonated, officials were not pro-active/ vigilant in entertaining the mails/ whatsapp messages being received. Besides, many officials only looked on the name and did not see the full e-Mail address and mobile number, which may have resulted in sharing of whatsapp number and reply to whatsapp of mischievous phisher attacker/hacker.
- 3. Besides, in addition to instructions issued in Corporation, the campaigns run by Govt. of India, RBI etc. on curtailing cyber-crimes comes to our notice on our day to day routine. However, still we were not vigilant and it seems that "We have not learnt the lesson".
- 4. Thus, it is again requested to comply to all the instructions issued in Corporation and stay vigilant while receiving such e-Mails, messages on whatsapp/ social media etc. The content of this letters may be brought to notice of all the officials.

Group General Manager (System & Personnel)

Copy for information to:-

- 1. PPS to MD/ DIR (P)/ DIR (MCP)/ DIR(Fin). CO, CWC.
- 2. All HoDs, CO, CWC.
- 3. Website/ e-Office Notice Board.