



CENTRAL WAREHOUSING CORPORATION
(A GOVT. OF INDIA UNDERTAKING)
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No: - CWC/MIS-DOS-IDEA/2016-17/

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Guidelines of Internet Connectivity and data usages at warehouses for implementation of Depot On-line System in CWC warehouses

The below stated guidelines on above sited subject are in line with already issued guidelines vide letter No. CWC/MIS-FCI-DOS/2014-15/266D dated 27-01-2017.

- 1) Issue the instructions to all warehouses designated for DOS rollout that in case there is any SIM related problem or any connectivity issue such as weak connectivity etc. contact M/s Idea at No. **9964112345** and E-mail at support.enterprise@idea.adityabirla.com for the immediate solution.
- 2) However, in case the problem persists beyond 48 hours, the matter to be brought to the notice on following E-mail IDs stating the issue and SIM No. thereon: -
 - a) Jain.deepak1964@cewacor.nic.in
 - b) bksharma@cewacor.nic.in
 - c) Sukhvinder.Singh@idea.adityabirla.comIn case there is no such issues communicated at the above mentioned IDs, it will be presumed that all the SIMs are working properly and the monthly payment would be initiated accordingly at CO, New Delhi.
- 3) With the approval of Competent Authority, it has been decided that in case Idea Cellular Ltd is not able to provide Intent Connectivity or the provided connectivity is very weak for longer period, the Regional Manager to purchase the services from other service provider as deemed suitable and the payment of such services to be undertaken at RO level.
- 4) It has been decided to create E-Mail ID in mail.gov.in domain of all the designated warehouses where DOS has to be rolled out for timely communication. The Successor Warehouse Manager will take over the charge of credentials of Warehouse E-mail ID from the predecessor at the time of his/her joining as WHM. For creation E-mail ID, it is requested to kindly submit the Region wise filled in enclosed templet duly endorsed by the concerned Regional Manager at following E-mail IDs: -
 - a) cpkhattar@cewacor.nic.in
 - b) Jain.deepak1964@cewacor.nic.in
 - c) bksharma@cewacor.nic.in

Encls: - Templet and specimen filled templet

(A.M. Rao)
GM(System)

Circulation: CWC website

