



केन्द्रीय भण्डारण निगम
(भारत सरकार का उपक्रम)
CENTRAL WAREHOUSING CORPORATION
(A Govt. of India Undertaking)
जन-जन के लिए भण्डारण Warehousing for Everyone



NO. CWC/XIII-13/25/2020/AV

DATE: 04.05.2020

Sub: Introduction of Online Grievance Redressal Portalreg.

Along with the launch of the revamped website of the Corporation, Online Grievance Redressal Portal has also been introduced. This Division vide circular dated 04.05.2020 has already issued notice regarding introduction of the Grievance Redressal Portal and procedure for lodging grievances.

Therefore, it is hereby requested not to accept any complaint through e-mail from now onwards. Any complaint received through e-mail may be returned to the complainant with the request to lodge complaint through the Grievance Redressal Portal only.

Complaints not pertaining to CO, Vigilance Division, will be re-directed to the Director Grievance, CO, New Delhi for necessary action.

Digitally signed by SUKHADEV
JANU SANGARE
Date: 2020.05.04 12:18:14 +05'30'

(S.J. SANGARE)
Asstt. Gen. Manager (Vig.)

To

All HoDs, CWC, CO, New Delhi.

All RMs, CWC, RO, New Delhi.

Copy to:

1. PS to Chairman/Sr. PA to MD/SAM to Director (Fin.)/PS to Director (Pers.)/PA to CVO.
2. GGM (MIS), CWC, CO, New Delhi- with the request to upload the circular on CWC Website

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