

CWCCO-FD0PRMB/9/2022-FIN

Date:06-07-2022

CIRCULAR NO.07/2022-PRMB

Sub Appointment of Nodal Officer for attending queries of Ex-employees related to Pension, CPF, PRMB &EBT.

CWC has already introduced a grievance portal for online submission of grievances and their redressal as the same can be redressed by the concerned officer in time bound manner. Submission of any grievances through online grievances portal is encouraged. However, in order to facilitate the retired employees a nodal officer as per details below is also appointed who would be available in all working days (Monday to Friday) during office hours (10:00 A.M to 5:30 P.M) to attend queries of retired employees related to pension, EPF, PRMB & EBT.

All the ex-employees may contact below mentioned officer for any grievance redressal related to Pension, CPF, PRMB and EBT.

Details of Nodal Officer:

Sh. Surjeet Verma, (Superintendent) 011 -26566107/235 +91-9650571712

> Sanjiv Kumar Sahu) Sr. Asst. Manager(A/Cs)

Distribution:

- 1. All Divisional Heads, CWC, CO, New Delhi
- 2. GGM(System), CWC, CO, New Delhi for uploading the circular on the CWC website.
- 3. All RMs, CWC, Regional Offices
- 4. PPS to Chairman/PS to MD/PA to Dir(F)/PS to D(P)/CWC, CO,
- 5. Federation of Central warehousing Corporation Employees Union, New Delhi
- 6. All trustees of Pension, CPF, PRMB and EBT Trusts.
- 7. Supdt. (EWC)-To ensure that the queries are well attend and replied on time.
- 8. SAM(EWC)-To ensure grievances are resolved on time
- 9. Notice Board