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Azadi Ka
Amrit Mahotsav



केन्द्रीय भण्डारण निगम
(भारत सरकार का उपक्रम)

CENTRAL WAREHOUSING CORPORATION

(A Govt. of India Undertaking)

जन-जन के लिए भण्डारण/Warehousing for Everyone



No.CWC/PCS & Tech Div/S-L SoP/2022-23

Dated: 07.11.2022

The Regional Manager,
Central Warehousing Corporation,
Regional Office,

**Ahmedabad/ Bangalore/ Bhopal/ Chennai/ Chandigarh/Delhi/ Hyderabad/
Jaipur/ Guwahati/ Kochi/ Kolkata/ Lucknow/ Mumbai/ Patna**

Sub: Revision in SOP clause 12 circulated vide MoCA F&PD letter Dated 03.01.2022 for implementation of new storage loss/gain suggested by ICAR-SOP thereof- reg.

Ref: - CO/TQC/Loss-Gain norms/2021-2022 Dated: 19.01.2022

Apropos above, in continuation with the Ministry's letter dated 03.01 .2022 vide which Standard Operating Procedure (SoP) in respect of implementation of new norms of storage gain/loss of wheat and rice in the covered godowns, please find enclosed herewith the communication received from Ministry for revision in SOP clause no. 12 (**Dispute during cross-checking of moisture content**) for implementation of new storage loss/gain suggested by ICAR-SOP which is self-explanatory.

The content of the letter may be brought to the knowledge of all concerned employees of Regional Office & Warehouses for strict compliance at field level execution & proper implementation of the norms.

Encl: As Above

Digitally signed
by DR.
SIDHARTH RATH
Date: 2022.11.07
14:54:43 +05'30'

HOD (PCS & Tech.)

Copy to:

1. All HoDs, CWC, CO, New Delhi for information please.
2. SAM (MIS), CWC, CO, New Delhi for uploading the letter on CWC website under Technical Division Tab.

Most Urgent
By E-mail

F. No. 6-1/2008(Vol-III)-S&I
Government of India
Ministry of Consumer Affairs, Food & Public Distribution
Department of Food & Public Distribution
(Storage & Research Division)

Krishi Bhawan, New Delhi
Dated: 31.10.2022

To,
The Secretary,
Food & Civil Supplies Department,
Government of.....
(All State Governments/UT Administrations)

Subject: Revision in SOP Clause-12 circulated vide MoCA F&PD letter dated 03.01.2022 for implementation of new storage loss/gain suggested by ICAR-SOP thereof- reg.

Sir,

Please refer to the Ministry's letter dated 03.01.2022 vide which Standard Operating Procedure (SOP) in respect of implementation of new norms of Storage gain/loss of wheat and rice in the covered godowns recommended by ICAR was forwarded for strict compliance at field level execution & proper implementation of the norms.

2. In this regard, it is to convey that based on the recommendations/observations of various stakeholders the Clause-12 circulated of the aforementioned SOP is modified as under:

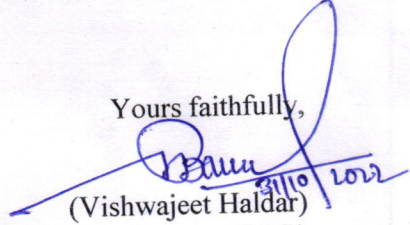
(i) In case of dispute, during cross-checking of Moisture Content, concerned State Agency can appeal before Divisional Manager, FCI within 24 hours and a joint committee of AGM (QC) FCI and Dist. Head of one SPA duly nominated by State Govt. will be constituted by DM FCI on the same day of receipt of Appeal (designated as First Appellate Authority). The joint Committee will visit the storage point within 48 hours to resolve the issue.

(ii) In case, the State Agency not satisfied with the outcome of First Appellate Authority then they can prefer second Appeal to GM (Region) concerned within 24 hours and then a joint committee of Director, Food and Civil Supplies or his nominee and DGM(QC) will be constituted by GM(Region) on the same day of the receipt of Appeal (designated as Second Appellate). The joint committee (Second Appellate Authority) will visit the storage points within 48 hours to resolve the issue.

(iii) However, in case of non-settlement of dispute, the state agency will raise the matter at final level i.e. with Ministry within two days. The representative of the Ministry shall visit the concerned storage point to resolve the issue and thereafter shall decide the matter within 3 days of visit to the storage point. The outcomes of this stage will be treated as final. The results of third Appellate Authority (Ministry) will be binding upon the both parties.

This issues with the approval of the Competent Authority.

Yours faithfully,


(Vishwajeet Halder)

Deputy Commissioner (S&R)
Tel: 23384784

Copy to:

1. The Chairman and Managing Director, Food Corporation of India, 16-20, Barakhamba Lane, New Delhi-110001
2. The Managing Director, Central Warehousing Corporation, 4/1, Siri Institutional Area, Hauz Khas, New Delhi-16

Copy for information to:

PPS to AS&FA/PPS to JS (Storage)/PPS to JS(P&FCI)/PPS to JS(Impex &IC)